

BlackBerry 9500 Storm



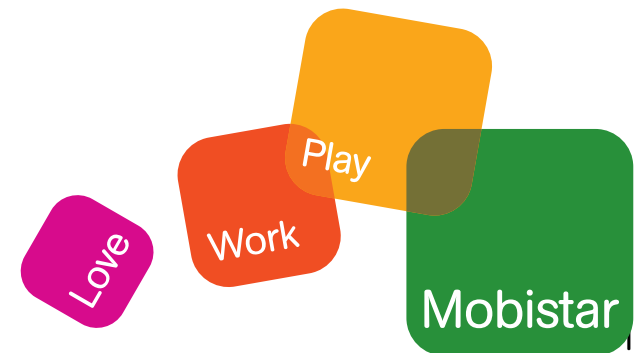
Configuration Guide

Congratulations for buying BlackBerry 9500 Storm!

The settings for Internet & SMS will be automatically configured.

This guide will help you to configure your device to access Internet & your e-mail.

NB: some settings could already have been implemented on it and you don't need to replace them.



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How to configure & access

your e-mail account
on your BlackBerry 9500 Storm?

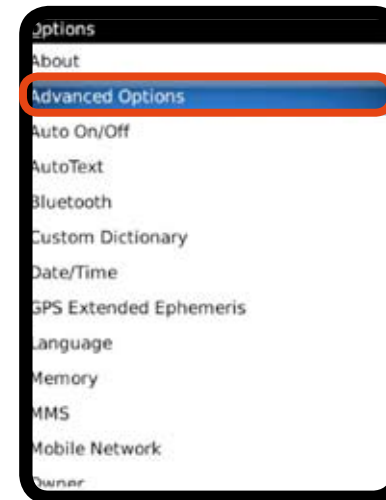
1. In order to create an enterprise e-mail account, you need to access the settings menu as follows:



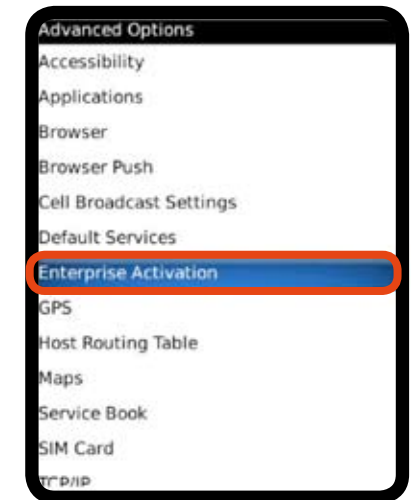
Press on the **BlackBerry sign**.



Select "**Options**"



Select "**Advanced Options**"



Select "**Enterprise Activation**"

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?



Enter your Enterprise e-mail address and the password you received from your IT administrator and activate it via the **BlackBerry sign**.

Now the device will synchronize with the BES server, mails, contacts, calendar and tasks. This can take some minutes. If there are problems with this process, please see with your IT administrator.

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How to configure & access

your e-mail account
on your BlackBerry 9500 Storm?

2. In order to create a BlackBerry internet e-mail account, please follow the next manipulations.

Welcome to BlackBerry!

New Users
You need to create an account to begin sending and receiving email on your BlackBerry device. Please turn on your device and ensure that it is connected to the wireless network. Then click "Create New Account" below to begin.

Create New Account

Existing Users
To log in, please provide your user name and password below.

User name: [Require Assistance?](#)
Password: [Forgot Password?](#)

Log In

Go to www.blackberry.mobistar.be and select "Create New Account"

Account Setup

Welcome to BlackBerry Internet Service!

To proceed with account setup, please review the following Legal Terms and Conditions and select "I Agree" to acknowledge that you have read, understood, and agree to be bound by the Legal Terms and Conditions.

BlackBerry Internet Service End User Agreement

THE BLACKBERRY INTERNET SERVICE END USER AGREEMENT IS SET OUT BELOW. IF YOU ARE UNABLE TO READ THE ENTIRE AGREEMENT ON YOUR BLACKBERRY WIRELESS HANDHELD DEVICE FOR ANY REASON, IT IS AVAILABLE AT [HTTP://WWW.BLACKBERRY.COM/GO/LEGALEULA](http://www.blackberry.com/go/legaleula)

PLEASE ENSURE THAT YOU HAVE READ THE ENTIRE AGREEMENT CAREFULLY BEFORE ACCEPTING IT BY CLICKING "YES" WHERE PROVIDED BELOW. BY CLICKING

I have read and understand the Legal Terms and Conditions.

Do you agree to be bound by the Legal Terms and Conditions?

I Disagree **I Agree**

Mark "I have read and understand the Legal Terms and Conditions".
Click on "I Agree"

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?

The screenshot shows the 'Account Setup' window. At the top, it says 'To begin creating your BlackBerry Service account, type your device details below.' There are two input fields: 'Device PIN:' and 'Device (IMEI):'. Both fields are highlighted with red circles. Below the fields are 'Cancel' and 'Continue' buttons, with 'Continue' also highlighted with a red circle. At the bottom, there is a section titled 'To find your PIN perform one of the following actions:' followed by a bulleted list of instructions on how to locate the PIN and IMEI on the device or its packaging.

Enter the Device **PIN** and **IMEI** code.
This can be found on the box or in the
device itself.
Click on "**Continue**".

The screenshot shows the 'Account Setup' window. It says 'Create a user name and password for your BlackBerry account. When you want to change your email settings, you will need these details.' There are three input fields: 'User name', 'Choose password', and 'Confirm password'. Each field is highlighted with a red circle. Below the fields are 'Cancel' and 'Next' buttons, with 'Next' also highlighted with a red circle. There are also instructions for the user name and password requirements.

Enter a **username** and **password** (free to choose) and
click on "**Next**".

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?

2.1 Creation of BlackBerry e-mail account.

Set Up An Existing Email Account

Set up the BlackBerry Internet Service to deliver email messages from your personal or work email account to your BlackBerry device. Type your email address and the password you use to access the account. [Open help](#) to determine which password to type.

Email address:

Password:

Confirm password:

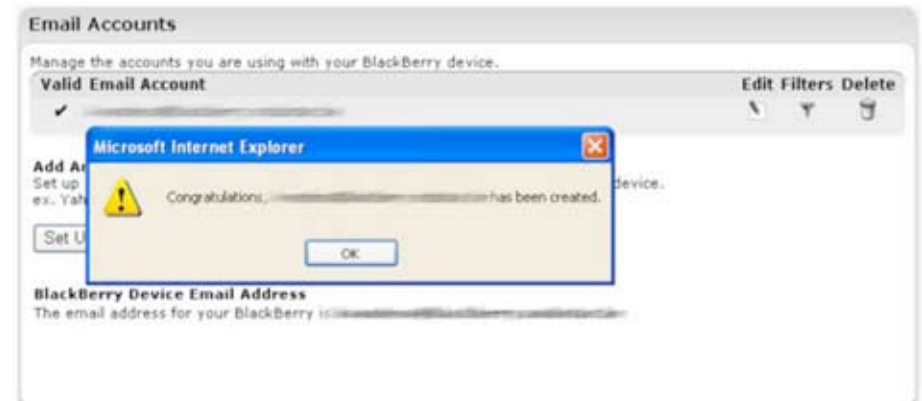
Create A BlackBerry Device Email Address ⓘ

Would you like to create an email address exclusively for your BlackBerry device?

Choose a user name that will become the first part of your BlackBerry email address.

User name:

To create a **BlackBerry account**, just enter a **username** (free to choose) and click on “**Next**”.



You will receive the above message if the account has been validated.

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?

2.2 Creation of POP e-mail account.

Set Up An Existing Email Account

Set up the BlackBerry Internet Service to deliver email messages from your personal or work email account to your BlackBerry device. Type your email address and the password you use to access the account. Open help to determine which password to type.

Email address:

Password:

Confirm password:

Create A BlackBerry Device Email Address ⓘ

Would you like to create an email address exclusively for your BlackBerry device?

Choose a user name that will become the first part of your BlackBerry email address.

User name: @blackberry.mobistar.be

Enter your **e-mail address** and **password** and click on “**Next**”.

Email Accounts

Manage the accounts you are using with your BlackBerry device.

Valid Email Account Edit Filters Delete

✓ [redacted]

✓ [redacted]

Add An E...
Set up an
ex. Yahoo

Set Up

BlackBerry Device Email Address
The email address for your BlackBerry is [redacted]

Microsoft Internet Explorer

⚠ You have successfully configured access to [redacted] by device.

Above message will appear if the account is validated.

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?

The screenshot shows a dialog box titled "Additional Information Required". The text inside reads: "We were unable to configure: [redacted]. Choose one of the following options and select Next." There are two radio button options. The first option, "Re-enter email address and password.", is selected and has a red box around it. Below this option are two input fields labeled "Email address:" and "Password:". The second option, "I will provide the settings to add this email account.", is not selected. At the bottom of the dialog are "Cancel" and "Next" buttons, with "Next" circled in red.

When your e-mail account was not recognized, you will see the above screenshot. Please choose :
"I will provide the settings to add this e-mail account."

The screenshot shows a dialog box titled "Select Account Type". The text inside reads: "We were unable to configure: [redacted]. Please select one of the following options:". There are two radio button options. The first option, "This is my personal email account.", is selected and has a red box around it. The second option, "This is my work email account.", is not selected. At the bottom of the dialog are "Cancel" and "Next" buttons, with "Next" circled in red.

Select the appropriate account type.

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?

Set Up An Existing Work Email Account

We require additional information to configure your kvandes@scarlet.be account. Please tell us how you access your email by selecting an option below, then click "Next".

Internet Service Provider Email (POP/IMAP)

- Automatically detect my Microsoft® Outlook™ or Outlook Express™ settings. (Requires Microsoft Internet Explorer) ?
- I will provide the settings to add this email account. ?

Outlook® Web Access

- I can access my email account using a Web browser (Outlook® Web Access) ?

Cancel Back **Next**

For POP/IMAP please choose the following ;
"I will provide the settings to add this e-mail account."

Set Up An Existing Email Account

To configure your email account, the BlackBerry Internet Service requires some additional information. Complete the fields below, or if you are adding a Microsoft® Outlook® or Outlook Express® account, the BlackBerry Internet Service can automatically [detect the information](#) for you.

User name: [] ?

Password: [] ?

Email server: [] ?

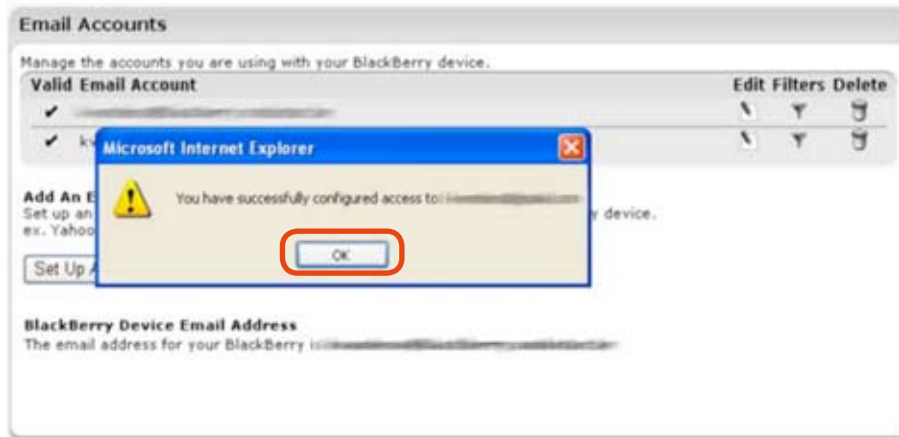
Email address: [] ?

Cancel Back **Next**

Enter your **username**, **password**, **e-mail server** (exp: pop.mobistar.be) and **e-mail address**.
Click on "Next".

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?



Above message will appear if the account is validated.

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How to configure & access your e-mail account on your BlackBerry 9500 Storm?

2.3 Creation of enterprise e-mail via Outlook Web Access.

Set Up An Existing Work Email Account

We require additional information to configure your _____ account. Please tell us how you access your email by selecting an option below, then click "Next".

Internet Service Provider Email (POP/IMAP)

- Automatically detect my Microsoft® Outlook™ or Outlook Express™ settings. (Requires Microsoft Internet Explorer) ?
- I will provide the settings to add this email account. ?

Outlook® Web Access

- I can access my email account using a Web browser (Outlook® Web Access) ?

Cancel Back **Next**

For Outlook Web Access, please choose the following :
"I can access my e-mail account using a Web Browser."

Set Up An Existing Outlook Web Access Account

In order to configure your email account, we need some additional information. Please complete the fields below.

Outlook® Web Access URL: _____ ?
(e.g. http://exchange.domainname.com/exchange)
This is the web page address you use to retrieve your company's email using an Internet browser.

User name: _____ ?

Password: _____ ?
(Outlook or network login password)

Email address: _____ ?

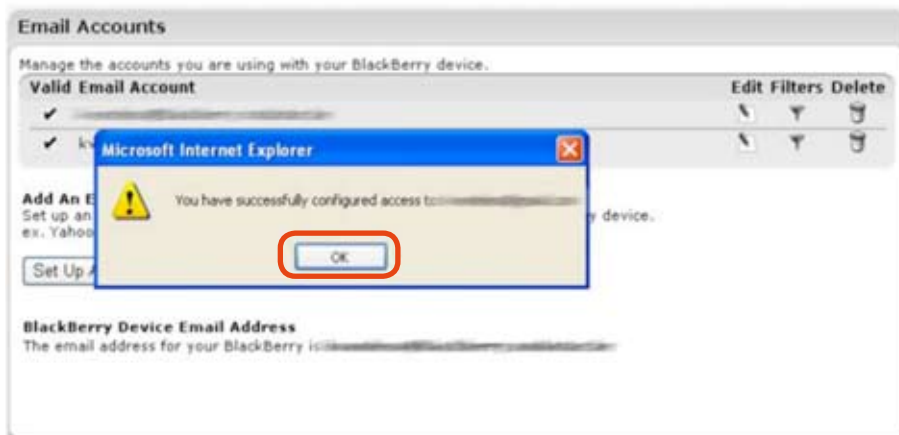
Mailbox name: _____ ?

Cancel Back **Next**

Please enter the information required in the fields and click on "Next".

A

How to configure & access your e-mail account on your BlackBerry 9500 Storm?



Above message will appear if the account is validated.

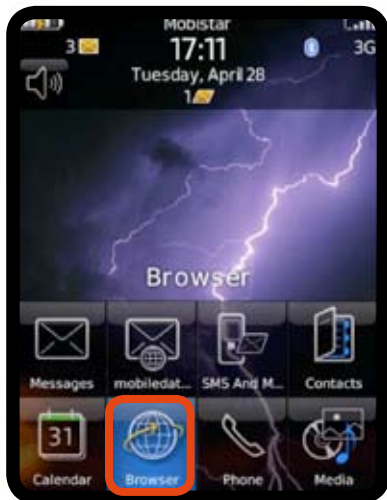
B

How to access

Internet
on your BlackBerry 9500 Storm?

Nothing needs to be done to configure the Internet access. If you BlackBerry account is active you will receive the settings via the air.

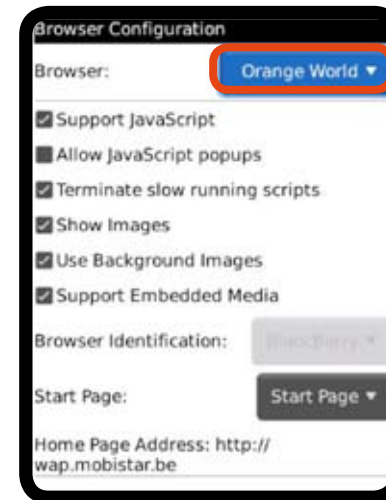
By default, the Internet browser will be active. If you want to use the Orange World browser, please follow next steps:



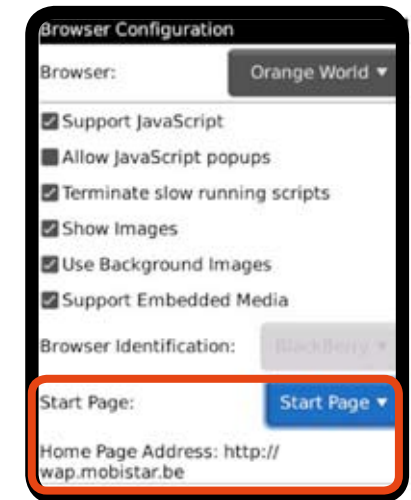
Select **"Browser"** with the trackball



Click on the **BlackBerry sign** and select **"Options"**



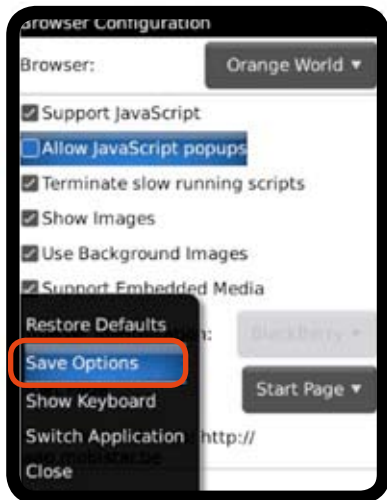
Select **"Browser Configuration"** and choose **"Orange World"**



Select **"Home Page Address"** and enter **"http://wap.mobistar.be"**

B

How to access Internet on your BlackBerry 9500 Storm?



Click on the “**Back**” button and click on “**Save Options**”